



Brochure

Contact us today

[hello@carrmanagement.co.uk](mailto:hello@carrmanagement.co.uk)

0161 929 6140

07928662417

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Controlled Document Version 2017.1: 18<sup>th</sup> August 2017

Title: Brochure

Published by Carr Management LTD.

Carr Management LTD is registered in England and Wales with company number 10487561.

VAT Number GB 255 4100 34

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**Associated documentation**

None

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## Why choose us?

- We are both a Microsoft and Intel Partner as well as a member of the McAfee Security Alliance
- We are in the process of obtaining our ISO27001
- We will soon be going for our ISO9001 certification and IIP Gold standard accreditation
- All our staff are DBS checked annually
- All clients meet with our CEO and have direct contact should they want it
- All quotes go past our CEO to ensure you are getting the best price available
- We offer a price match guarantee meaning we will do our best to match or beat any competitors pricing
- We are quality focused, we regularly meet with our clients and ensure they are happy with the services we provide and always listen to what they say and take on board any improvements they think we can make.
- We are also security focused, in line with our ISO27001 accreditation our policies and procedures are both physical security and cyber security focused.
- We follow standard ITIL practices and procedures and utilise ITIL Approved helpdesk solutions & software.

## IT Consultancy services

### Advice & Guidance

Our expert team can provide strong advice and guidance to organisations taking to put the firm in a strong position and take into account not just the now but also the future. We also take into account RoI and budgets.

### Audits

We provide audit services to organisations looking into not just their infrastructure but also their policies and procedures which allows us to draw up an accurate SWOT analysis and advice on improvements that can be made.

### Hardware and Software

Through our HW/SW Team and our online store we can provide a comprehensive range of hardware and software including Microsoft Licensing. Our range of products range from the basic keyboards and mice up to high-end servers, firewalls and switches.

### IT Support & Monitoring

We employ a highly experienced team of support technicians who's skills range from Windows to Linux and beyond. We are able to provide 1<sup>st</sup> to 3<sup>rd</sup> line support to organisations of all sizes on either a business hours or 24/7 basis. We can also provide on-site and outsourced solutions to meet your firms needs.

In addition to our support we can provide active monitoring where we use advanced monitoring software to keep a close eye on your infrastructure to spot issues arising before they cause major issues for your organisation. If combined with support we can actively begin resolving your problems, if not we immediately raise the issues with your IT Teams to investigate.

### Cabling

Cabling is the backbone of any organisation; we offer low cost data cabling solutions for your organisation. Through our partner we can also provide electricity cabling services.

### Printers

We are in the process of partnering with a managed printer solutions provider to allow us to offer managed print solutions at low cost.

## Connectivity

Through our partner we can provide varying connectivity solutions including FTTCs, EFMs, WAN solutions, Leased Lines and more.

## Communications

### Hosted Voice

Our cloud services operate on Europe's leading cloud platform which has received more than £30 million in investment and supports clients such as Children in Need Sport Relief, Group 4 Security and Thomas Cook. It provides hosting for businesses that are on a growth journey because unlike traditional telephone systems that are often inflexible and demanding of high upfront costs, we provide a scalable, resilient and feature-rich alternative.

### Mobile Communications

We are partnering with O2 to provide mobile communications and mobile data contracts.

## Hosting

Although our hosting is managed by ourselves, the solution is provided by UKFast which allows your data to be held in secure and resilient data centres in the UK.

### Dedicated Servers

We can provide secure dedicated server solutions for your organisation

### Shared web hosting

We offer both Windows and Linux shared web hosting at a cheap rate.

### DRaaS and Backups

We also provide DRaaS and Backup solutions for your organisation covering all eventualities.

## Web and Application Design & Management

### Web design & management

Using the latest .Net we have produced some advanced web applications for varying clients including online HR solutions, Intranets and more. All our websites are custom built and contain military grade encryption and come with full ongoing support.

### Application design & management

Utilising C# Windows Forms and WPF we can produce basic to advanced applications with military grade security.

## InfoSec

Our InfoSec solutions are provided by a mixture of in house and our partner which allows us to provide a comprehensive array of services at low cost. This also benefits you, our client because we wouldn't test something we have implemented. i.e. if we install a firewall and you want it penetration testing, we wouldn't test it ourselves, our impartial partner would test it and provide a report to you and us directly.

We provide services ranging from security audits which take into account both physical and cyber security, penetration testing, virtual CISO/CSO and more. Our partner is also CREST accredited, ISO9001 and ISO27001 accredited.

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